

CONFIDENTIAL AND SERIOUS COMPLAINTS FLOW DIAGRAM

Throughout these processes, support is available from Gracecity's independent liaison person. All parties to be kept informed about the process and decisions. The disclosure of any personal information will be reasonably limited to those who would need to be informed to ensure the policy and procedures can be implemented.

Complainant reports Abuse of Power & Authority (bullying/harassment/discrimination), misconduct, H&S endangerment, illegal activity, reputational risk. Two options to follow.

